



Gardeen Housing Association Ltd
Building a Better Future

Energy Assistance

November 2022

Get a £400 energy discount from the government

The government will give every household £400 off their electricity bill. This is called the **Energy Bills Support Scheme**.

You don't need to do anything to get the money and you won't have to pay it back.

You'll get the £400 in 6 instalments starting from October 2022.

You'll get:

- £66 in October and November
- £67 in December, January, February and March.

You'll get the discount monthly, even if you pay for your energy quarterly or use a payment card. How you get the discount will depend on how you pay for energy.



Warm Home Discount Scheme

If you get benefits, you might be able to get £150 off your electricity bill or £150 added to your prepayment meter.

You can only get the discount if your supplier is in the scheme. Check your energy supplier's website to find out if they're in the scheme.

If you or your partner get the Guarantee Credit element of Pension Credit, you should get the **Warm Home Discount**. You don't need to apply for the scheme – payments are automatic.

You might also be able to get the Warm Home Discount if you get a different benefit, like Universal Credit.

You should check with your energy supplier to find out if you're eligible and how to apply. You'll usually need to stay with your supplier until the discount is paid.

If you want to switch supplier, check if your old supplier will still give you the discount. If they won't, check if your new supplier is part of the scheme and if you can make an application. They might have different deadlines or eligibility.



Winter Heating Payment

Winter Heating Payment is replacing the Cold Weather Payment in Scotland.

It's a payment of £50 once a year to help with your energy bills in winter. This starts in February 2023.

You might get a Winter Heating Payment if you get:

- Pension Credit
- Income Support
- Income-based Jobseeker's Allowance
- Income-related Employment and Support Allowance
- Universal Credit
- Support for Mortgage Interest.

You won't need to apply for Winter Heating Payment. You'll get it automatically if you're eligible.



Child Winter Heating Assistance

Child Winter Heating Assistance is a payment of £214.10.

It's paid once a year to parents and carers to help with household costs for disabled children and young people under 19.

You'll get Child Winter Heating Assistance if you have a child or young person in the household who gets one of the following benefits in the qualifying week:

- the highest rate of the care component of Disability Living Allowance for children
- the highest rate of the care component of Child Disability Payment
- the enhanced rate of the daily living component of Personal Independence Payment
- the enhanced rate of the daily living component of Adult Disability Payment.

The qualifying week is the third week in September.

The payment does not have to be used to pay heating costs.



Home Heating Support Fund

If you're struggling with energy costs, you might be able to get help from the **Home Heating Support Fund**.

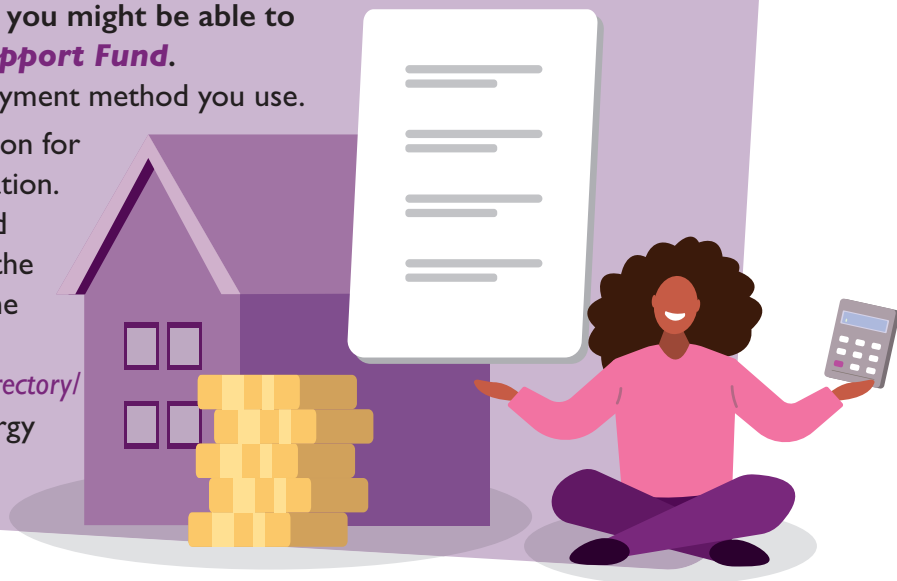
It doesn't matter what type of fuel or payment method you use.

An advice agency can submit an application for you, or you can submit your own application.

Before you apply, you must have received energy or money advice. You can check the list of agencies that can give advice on the Home Heating Support Fund website.

<https://homeheatingadvice.scot/partnershipdirectory/>

Payments are made directly to your energy supplier.



Grants to help pay off your energy debts

If you're in debt to your energy supplier, you might be able to get a grant to help pay it off.

The following energy suppliers offer grants to their customers:

- **British Gas Energy Support Fund** – apply for a grant on the British Gas Energy Trust website <http://britishgasenergytrust.org.uk/grants-available>
- **Scottish Power Hardship Fund** – apply for a grant on the Scottish Power Hardship Fund website <https://community.scottishpower.co.uk/t5/help-paying-your-bill/hardshipfund/ta-p/53>
- **Ovo Energy Fund** – apply for a grant on the Ovo Energy Fund website <https://www.ovenergy.com/help/debt-and-energy-assistance>
- **E.ON Energy Fund** – apply for a grant on the E.ON Energy Fund website <https://www.eonenergy.com/more-for-your-home/energy-fund.html>
- **E.ON Next Energy Fund** – apply for a grant on the E.ON Next Energy Fund website <https://www.eonnextenergyfund.com>
- **EDF Energy Customer Support Fund** – sign up to the priority services register to apply for a grant on the EDF Energy website <https://www.edfenergy.com/PSR>
- **Octopus 'Octo Assist Fund'** – apply for a grant on the Octopus website <https://octopus.energy/blog/struggling-to-pay>
- **Shell Energy Support Fund** – apply for help on the Shell Energy website <https://help.shellenergy.co.uk/hc/en-us/articles/360001044218-I-m-struggling-to-pay-my-bill-What-should-I-do>

If your supplier isn't listed, it's a good idea to contact them directly to see what extra support they can give you.

If you can't get a grant from your supplier, you might be able to get a grant from the British Gas Energy Trust. These grants are available to anyone – you don't have to be a British Gas customer. You'll need to get debt advice before applying.

If you've already spoken to a debt adviser - check if you can get a grant from the British Gas Energy Trust <https://britishgasenergytrust.org.uk/grants-available/>.

The Glasgow Fuel Support Project

The Glasgow City Council **Fuel Support Project** aims to help eligible citizens in Glasgow gain access to a £49 fuel top-up payment, as well as energy advice and assistance.

Families with children at home and receiving Council Tax Reduction are eligible for the support, and they should contact Glasgow Helps on 0141 276 1185 if they require a referral for a fuel top-up or energy advice.

The grant is part of a wider package of support offered to citizens through the Glasgow Helps team who will support with fuel needs as well as any other needs identified. Glasgow Helps staff will carry out an eligibility check, and a grant of £49 will be awarded via a fuel voucher which will be administered on the families' behalf by HEAT (The Wise Group) directly with the energy provider.

Households can fill out the Glasgow Helps online referral form to request a call back from the team by visiting: <https://www.glasgow.gov.uk/glasgowhelps>

Extra help from your supplier

You might be able to get extra help and support from your energy supplier by signing up to the **Priority Services Register**.

You can sign up if you've reached State Pension age, you're disabled or sick, or if your energy network considers you 'vulnerable'.

<https://www.citizensadvice.org.uk/scotland/consumer/energy/energy-supply/get-help-paying-your-bills/getting-extra-support-from-your-energy-supplier/>

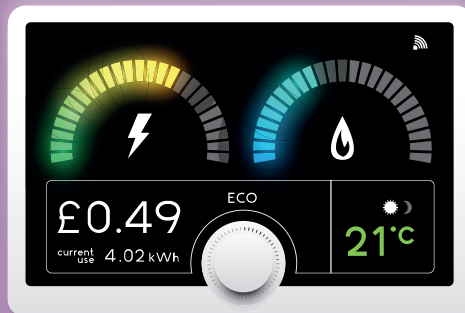
Your energy supplier can help you with things like:

- reading your energy meter
- moving your energy meter free of charge
- getting your bills sent or copied to someone else - for example, a carer.

Please contact us if you don't fall into any of the categories and we will try to assist you.



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If you would like further information about any of the above please contact Lyndsay or John using the details below.

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 Gardeen Housing Association

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Open Weekdays 9.30 am - 4.30 pm

Closed for lunch 12.30 pm - 1.30 pm

and for training throughout Thursday morning